# MS-220T00: Troubleshooting Microsoft Exchange Online

# MS-220: Troubleshooting Microsoft Exchange Online

(4 days)

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#### About this Course:

- 4 Days
- Instructor-led training
- Intermediate
- English

This course measures your ability to troubleshoot the following issues: mail flow; compliance and retention; mail client; Exchange Online configuration; and hybrid and migration.

Candidates for this exam work with customers and other stakeholders to understand the details of any issues. They also interact with administrators and peers that work with other related technologies.

Candidates should have experience with PowerShell and the Exchange PowerShell module. The support engineer should also have significant experience deploying, managing, and troubleshooting Microsoft Exchange Online environments.

### Course skills:

- Troubleshoot mail flow issues
- Troubleshoot compliance and retention issues
- Troubleshoot mail client issues
- Troubleshoot Exchange Online configuration issues
- Troubleshoot hybrid and migration issues

#### Course Format:

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# Course Language Option

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You can choose the language in which the training

will be conducted — Bulgarian or English. All our instructors are fluent in English.

#### Student Guides:

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The training materials are available in electronic format. They can be used online / offline on any device. Lifetime access.

#### Lab Environment:

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Each student has their own lab environment where the exercises are conducted, part of the course. You do not need to install software on a computer or special hardware requirements.

Participants in a face-to-face format in our Training Center have an individual computer during the training.

#### At Course

## **Completion:**

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Lifetime access to a video archive with recording of each individual lecture.

Official internationally recognized certificate for completed training course.

#### Course Duration:

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- -4 working days (09:00 17:00)
- or
- 32 hours training (theory and practice) in non-working hours lasting 4 week

Saturday and Sunday 10:00 - 14:00, 14:00 - 18:00, 18:00 - 22:00

Monday and Wednesday 19:00 - 23:00Tuesday and Thursday 19:00 - 23:00

### **Payment**

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An application for an invoice is accepted at the time of enrollment in the respective course.

An invoice is issued within 7 days of confirming the payment.

#### **Next Class:**

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[tribe\_events\_list category="azure"]

For more information, use the contact form.

We will contact you to confirm the dates.

# The course prepares for the following certification levels

- You can be certified in our test center with a voucher with a discount on the price of the exam.
- <u>Може да се сертифицирате в нашия тест център с ваучер с</u> отстъпка от цената на изпит.