

# **MS-740: Troubleshooting Microsoft Teams (beta)**

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### **(4 days)**



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### **About this Course:**

- 4 Days
- Instructor-led training
- Intermediate
- English

Candidates for this exam are Microsoft Teams Voice Engineers that plan, design, configure, maintain, and troubleshoot integrated communications solutions at an organization. They must be able to translate business requirements into technical architecture and designs for communication solutions.

Candidates are familiar with

telecommunication technologies and have experience with Microsoft Teams, Microsoft 365, and PowerShell. They must be able to deploy and configure Microsoft Teams Phone with PSTN connectivity through Direct Routing, Operator Connect, and Microsoft Teams Calling Plans. Candidates also manage devices certified for Microsoft Teams, audio/video conferencing, and voice migration.

Candidates collaborate with telephony providers and third-party vendors to enable advanced voice features in Microsoft Teams. They also work with administrators for other workloads, including networking, identity, licensing, security, and compliance.

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## **Course Format:**

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## **Course Language Option**

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**You can choose the language in which the training will be conducted – Bulgarian or English. All our instructors are fluent in English.**

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## Student Guides:



The training materials are available in electronic format. They can be used online / offline on any device. Lifetime access.

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## Lab Environment:



Each student has their own lab environment where the exercises are conducted, part of the course. You do not need to install software on a computer or special hardware requirements. Participants in a face-to-face format in our Training Center have an individual computer during the training.

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**At Course**

**Completion:**

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**Lifetime access to a video archive with recording of each individual lecture.**

**Official internationally recognized certificate for completed training course.**

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## **Course Duration:**



- 4 working days (09:00 – 17:00)
  - or
  - 32 hours training (theory and practice) in non-working hours lasting 4 weeks
    - Saturday and Sunday 10:00 – 14:00, 14:00 – 18:00, 18:00 – 22:00
    - Monday and Wednesday 19:00 – 23:00
    - Tuesday and Thursday 19:00 – 23:00
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## **Payment**



An application for an invoice is accepted at the time of enrollment in the respective course.

An invoice is issued within 7 days of confirming the payment.

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## Next Class:



[tribe\_events\_list category="azure"]

For more information, use the contact form.

We will contact you to confirm the dates.

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### **The course prepares for the following certification levels**

- **You can be certified in our test center with a voucher with a discount on the price of the exam.**
- [Може да се сертифицирате в нашия тест център с ваучер с отстъпка от цената на изпит.](#)